

Product Datasheet

PLANVIEW OPENSUITE

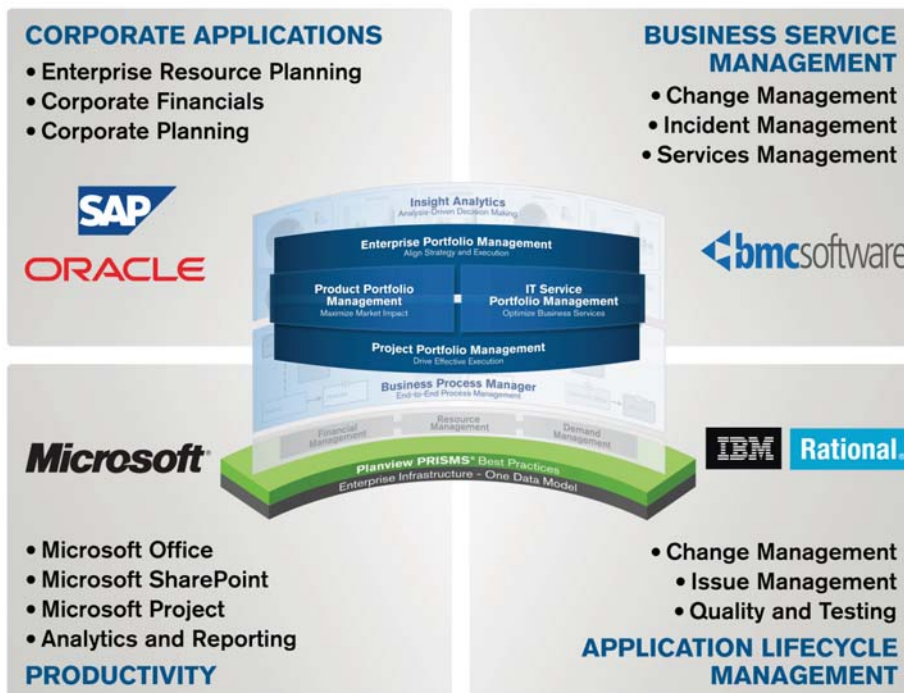
Your Platform for Interoperability Between Portfolio Management and IT Management

The benefits of integrated IT management – tying the systems with which you manage the business of IT with your portfolio management solution – are clear: you get a one-stop-shop for increasing transparency into the status of projects, collaborating and communicating about projects and work, and relating the value of services and work back to corporate financials and planning.

But getting portfolio management to speak the language of Business Service Management (BSM), Application Lifecycle Management (ALM), productivity applications, and corporate systems is often easier said than done. The traditional approach is to replace many of these systems with an “all-in-one” solution that does it all. But this requires a costly rip-and-replace of tools with which users are already comfortable and productive. The replacement cost, and expense of learning curves often make this an impractical approach.

The solution? Planview OpenSuite, a family of offerings that provides out-of-the-box interoperability of the portfolio management benefits of Planview Enterprise with the IT and business systems you rely on every day. Planview OpenSuite enables the vision of integrated management while being grounded in your reality of a heterogeneous IT environment.

Planview OpenSuite provides interoperability with BMC Software **Business Service Management** solutions, the IBM Rational ClearQuest **Application Lifecycle Management** environment, **corporate planning and finance** systems such as ones from Oracle and SAP, and Microsoft **productivity** applications.



Planview OpenSuite integrates portfolio management with critical business and IT systems

Planview OpenSuite

As the independent leader in portfolio management, Planview® is uniquely positioned to make integrated IT management a reality based on the way you do business today. Planview OpenSuite products extend the benefits of Planview Enterprise® across the enterprise with out-of-the-box integrations to and interoperability with critical Business Service Management (BSM), Application Lifecycle Management (ALM), corporate systems, and productivity solutions. Learn more at www.planview.com/opensuite.

Use Planview OpenSuite to:

- Attain interoperability between your IT management environment and Planview portfolio management solutions
- Leverage existing investments while improving productivity
- Increase transparency into project status
- Improve collaboration on projects and work
- Relate IT deliverables back to corporate financials and plans

Planview OpenSuite and ITIL

The widely adopted Information Technology Infrastructure Library (ITIL) framework emphasizes the complementary aspects of running IT as a business.

Planview OpenSuite provides a platform for addressing ITIL needs, including:

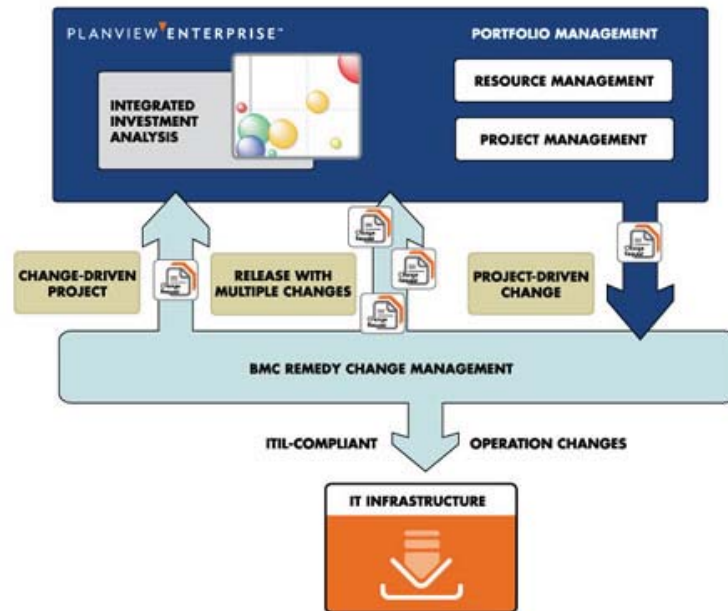
- **Optimized Service TCO:**
Manage the service portfolio and know the business value of services by integrating the functionality of Planview Enterprise service portfolio management with your CMDB
- **Closed-Loop Change Management:**
Manage changes seamlessly with the connections between CMDBs, Change Management, and Planview Enterprise
- **Enhanced Service Delivery:**
Bridge Planview Enterprise with service desk applications to better manage demand, monitor issues, and keep customers informed of status

Business Service Management

Planview has the most comprehensive set of integrations available to tools – Remedy Change Management, Remedy Service Desk, and Atrium CMDB – from BSM market leader BMC Software. Because of the growing significance of CMDB, Planview also supports the emerging CMDBf standard.

Planview OpenSuite for BMC Remedy Change Management

With Planview OpenSuite for BMC Remedy Change Management, shown in Figure 2, you can now seamlessly integrate the Planview Enterprise system of record for resource management, financial management, and project and portfolio management with BMC Remedy Change Management, the system of record for change management. This integration provides organizations with an efficient, ITIL-compatible approach to ensure that change requests are captured and aligned with the overall strategy, optimized based on resource availability, and financially tracked to understand total cost of ownership.



Planview OpenSuite integration allows change requests to enter Planview Enterprise from BMC Remedy Change Management and allows Planview Enterprise to drive change requests into the BMC solution

Planview OpenSuite for BMC Remedy Service Desk

Planview OpenSuite for BMC Remedy Service Desk enables you to seamlessly integrate Planview Enterprise with your BMC Remedy Service Desk application for an efficient, ITIL-compatible approach to handling service desk tickets. This validated integration to the BMC solution routes your service desk tickets automatically into Planview Enterprise for a true end-to-end approach to IT service management and better demand management and assignment of resources.

Planview OpenSuite for BMC Atrium CMDB

With Planview OpenSuite for BMC Atrium CMDB, you can seamlessly integrate Planview Enterprise with BMC Atrium CMDB, the market-leading system of record for the IT infrastructure, helping you optimize your services portfolio and better manage services. The Configuration Management Database (CMDB), a concept which has its roots in ITIL, stores information about all the significant components of an IT environment.

Planview OpenSuite for CMDBf

Planview OpenSuite for CMDBf delivers the first portfolio management solution support for the emerging open CMDBf standard for real-time sharing of IT services infrastructure data between heterogeneous CMDB systems.

Application Lifecycle Management

Planview OpenSuite for IBM Rational ClearQuest

Planview provides the only off-the-shelf portfolio management integration into the market-leading IBM Rational ClearQuest solution. This offering integrates approved projects from Planview Enterprise Project Portfolio Management with project-level tasks, bugs, and issues in IBM Rational ClearQuest to create the unified view into development work IT leaders need to better balance maintenance and innovation work.

Corporate Systems

Corporate Financials, Corporate Planning, and Enterprise Resource Planning (ERP) Systems

Planview OpenSuite offers hundreds of integration packs for leading corporate systems, such as offerings from Oracle and SAP, to relate IT work, projects, and deliverables back to corporate planning, financials, and resource planning strategy. This enables IT organizations to offer greater transparency into spend while improving the enterprise's ability to plan for and manage human capital, operations, and corporate services.



Productivity Applications

Productivity applications such as those in the Microsoft Office suite and in common collaboration, planning, and analytics solutions enable much of the communication, reporting, collaboration, and general work that IT organizations must do to function optimally as part of the enterprise. By providing integrations with these vital applications, Planview OpenSuite provides an easy way to import and leverage content developed in one system in the other. This drives IT productivity and efficiency, while eliminating errors and wasted time that often come arise from recreating work.



Planview OpenSuite for SharePoint

Planview OpenSuite for SharePoint maps your Planview Enterprise applications to your Microsoft SharePoint sites, combining the benefits of structured portfolio management, strategic planning, content management, and flexible, enterprise-wide collaboration.

Planview OpenSuite for Microsoft Project

Planview OpenSuite for Microsoft Project ensures seamless data transfer between Planview Enterprise and Microsoft Project through fully-supported, two-way integration. You benefit from detailed audit trails and enhanced centralized administration.

Planview OpenSuite for EMC Documentum

Planview OpenSuite for EMC Documentum seamlessly integrates the comprehensive portfolio management capabilities of Planview Enterprise with the industry-leading EMC Documentum content management platform. This makes it possible for you to store, access, and manage Planview Enterprise content in Documentum and access Documentum content from the Planview interface.

Planview OpenSuite for EMC Documentum eRoom

Planview OpenSuite for EMC Documentum empowers team members in different locations to develop, gather, track, and share many types of unstructured data involving strategies, investments, processes, and projects.

Planview OpenSuite Interoperability Platform

Custom Integrations into Your Key Applications

Increase productivity while minimizing rework and chances for error by integrating Planview Enterprise and any other IT or business management application you are using, be it off-the-shelf or custom-developed. Make critical information more available, accessible, and relevant than ever for stakeholders across the enterprise with custom integrations built by our integration experts.



For 20 years, Planview has been advancing the discipline of portfolio management, helping our customers change the way they manage people and money to make better business decisions. With a singular focus on portfolio management, Planview is the only company that combines customer-driven software, unmatched domain expertise, and proven best practices to solve each customer's unique business problems.

Planview Enterprise®, a market-leading portfolio management application suite, with Planview PRISMS®, the knowledge base for accelerating organizational change, delivers measurable business results for IT management, product development organizations and throughout the enterprise. As an independent, trusted partner, Planview is committed to interoperability with key management systems through the Planview OpenSuite integration product line. Industry leaders such as Citi, BP, and EDF, rely on Planview to drive revenue, mitigate risk, cut costs, create efficiencies, and ultimately give their businesses a competitive advantage.

Privately held and consistently profitable, Planview is headquartered in Austin, Texas. With offices across North America, Europe, and Asia-Pacific, the company supports customers in virtually every industry around the world. For more information, visit www.planview.com.

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Get the Benefits of OpenSuite!

Make integrated IT management a reality in your heterogeneous IT environment and reap the benefits with Planview OpenSuite. Get and share the information that will drive smart decisions and effective planning across IT and the enterprise. Learn more today at

www.planview.com/products/opensuite.

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PLANVIEW OPENSUITE OVERVIEW

FUNCTION	DESCRIPTION	BENEFIT
BUSINESS SERVICE MANAGEMENT	Provides a comprehensive set of integrations to tools from BSM market leader BMC and support for the emerging CMDBf standard	Align IT work to business strategy Optimize use of resources Understand, track, and reduce IT costs Support ITIL compatibility
FEATURE	ADVANTAGE	
CHANGE MANAGEMENT	Allows change requests to be entered from BMC Remedy Change Management and flow to Planview Enterprise—and to be driven from Planview Enterprise into BMC Remedy Change Management, ensuring that the requests align with your overall strategy, increase efficiency, and better allocate resources	
INCIDENT MANAGEMENT	Routes BMC Remedy Service Desk tickets easily into Planview Enterprise to reduce service desk workload, increase staff productivity, and deliver reliable, long-term solutions designed to keep your business running smoothly	
SERVICES MANAGEMENT	Enables you to keep your service portfolio up-to-date with the current infrastructure environment and seamlessly initiate projects to produce the desired changes to the current environment	

FUNCTION	DESCRIPTION	BENEFIT
APPLICATION LIFECYCLE MANAGEMENT	Helps application developers manage the balance of innovation and maintenance work through integration of Planview Enterprise with IBM Rational ALM tools	Better manage application development Communicate the use of resources Make more informed decisions
FEATURE	ADVANTAGE	
CHANGE MANAGEMENT	Transmit easily configurable data types, such as projects, tasks, assignments, and schedule information, from Planview Enterprise into IBM Rational ClearQuest for integrated demand and resource management	

FUNCTION	DESCRIPTION	BENEFIT
CORPORATE FINANCE	Integrates Planview Enterprise with critical third-party systems	Better handle corporate planning and ERP systems
FEATURE	ADVANTAGE	
CORPORATE PLANNING	Provides a Financial Repository, which is used to extract data from the Planview Enterprise central repository to populate it into invoicing, General Ledger, Human Resource, and asset tracking systems for improved management of human capital, operations, and corporate services	
ENTERPRISE RESOURCE PLANNING SYSTEMS	Integrates Planview Enterprise to leading ERP systems to better manage all business facets	

FUNCTION	DESCRIPTION	BENEFIT
PRODUCTIVITY	Provides interoperability between Planview Enterprise and project tracking and content management systems	Experience greater organizational productivity with the facility of working within your familiar business applications and still having access to Planview Enterprise
FEATURE	ADVANTAGE	
SHAREPOINT INTEGRATION	Gives Microsoft SharePoint users the benefits of structured portfolio management, strategic planning, content management, and enterprise-wide collaboration	
MICROSOFT PROJECT INTEGRATION	Ensures seamless data transfer between Planview Enterprise and Microsoft Project for improved financial accountability, detailed audit trails, and enhanced centralized administration	
EMC DOCUMENTUM INTEGRATION	Provides the tools you need to align IT with business objectives, gain control of IT spending, and effectively manage content across your enterprise	
EMC DOCUMENTUM EROOM INTEGRATION	Supports high-performance, fast-cycle collaboration that can help you optimize resources, improve decision making, accelerate development, and enhance the delivery of products and services	